



# BELLEVILLE

## POLICE DEPARTMENT

ANNUAL REPORT 2025



**Chief Matthew  
Eiskant**



**Mayor Jenny  
Gain Meyer**



**Assist Chief Mark  
Heffernan**



## OUR DEPARTMENT

**Mark Heffernan**  
**Acting Chief of Police**

It is my honor to present the 2025 Belleville Police Department Annual Report to the residents, businesses, and visitors of the City of Belleville. This report provides a comprehensive overview of the department's services, accomplishments, and challenges over the past year.

In 2025, the Belleville Police Department continued its commitment to protecting life, maintaining public order, and strengthening community trust. Our officers and civilian staff responded to thousands of calls for service, conducted proactive enforcement and investigative operations, and engaged in meaningful partnerships with community members, schools, and local organizations.

We recognize that policing in today's environment requires both professionalism and accountability. Throughout the year, we focused on maintaining appropriate staffing levels, improving training and wellness initiatives, and ensuring transparency in areas such as use of force, traffic enforcement, and criminal investigations.

As we look toward 2026, our vision remains clear: to continue providing high-quality, responsive, and ethical police services while strengthening our relationship with the community we serve. I am proud of the men and women of the Belleville Police Department and grateful for the continued support of our residents and elected officials.

**Mark Heffernan**  
**Acting Chief of Police**

# EXECUTIVE SUMMARY

## 2025 At a Glance

Throughout 2025, the Belleville Police Department remained committed to professional, accountable, and community-focused policing. Guided by our core pillars of Professionalism, Honor, Unity, and Precision, the department operated with integrity, strengthened partnerships, and advanced public safety through proactive crime reduction efforts.

### Key Highlights from 2025

#### **Calls for Service**

- 38,345 total calls for service
- Regional dispatch support for five public safety agencies
- Only 0.5% of calls for service resulted in the use of force

#### **Crime Reduction**

- Property crime decreased 25.9%
- Robbery decreased 66.7%
- Burglary decreased 61.8%
- Motor vehicle theft decreased 36.9%
- Clearance rate: 37.6% (Nationally in 2019, 45.5% of violent crimes and 17.2% of property crimes were cleared, or approximately 31.4% total)

#### **Workforce & Staffing**

- 72 sworn officers (75 authorized)
- Over 25 civilian personnel supporting operations
- Three operational divisions: Administration, Patrol, and Investigations

#### **Training & Professional Development**

- 3,100+ training hours completed through SILEC partnership
- 1,700+ regional training hours hosted locally
- Graduates of the Northwestern School of Police Staff and Command and the FBI National Academy

#### **Community Engagement**

- Major event coordination: Art on the Square, Oktoberfest, Chili Cook-Off, Pridefest
- Participation in Special Olympics, Torch Run, Battle of the Badges, and Southern Plane Pull
- Shop with a Cop and Touch-A-Truck outreach initiatives

# OUR DEPARTMENT

## Mission & Guiding Principles

### *The Foundation of Belleville Police Service*

#### **Our Mission Statement**

The principal mission of the Belleville Police Department is to provide public safety and to contribute to the quality of life for the citizens of the City of Belleville, by protecting, serving and working with the community to develop philosophies, which promote equity and establish partnership between citizens and police that enhance law enforcement, aid in the prevention of crime, and preserve the public peace.

#### **Our Motto**

Strive for Excellence

#### **Our Core Pillars**

Professionalism \* Honor \*  
Unity \* Precision

*We are guided by four core pillars: Professionalism, Honor, Unity, and Precision. They define how we serve our community and how we conduct ourselves as public servants. Honor means acting with integrity, honesty, and ethical responsibility in every decision and interaction. Professionalism reflects our commitment to delivering consistent, respectful, and competent service to every person we encounter. Unity represents our belief that effective policing is built on teamwork, both within the department and in partnership with the community we serve. Precision reflects the disciplined application of training, policy, and sound judgment, ensuring our actions are deliberate, lawful, and guided by best practices. Together, these principles shape our daily operations, inform leadership decisions, and provide the foundation for the department's long-term direction.*

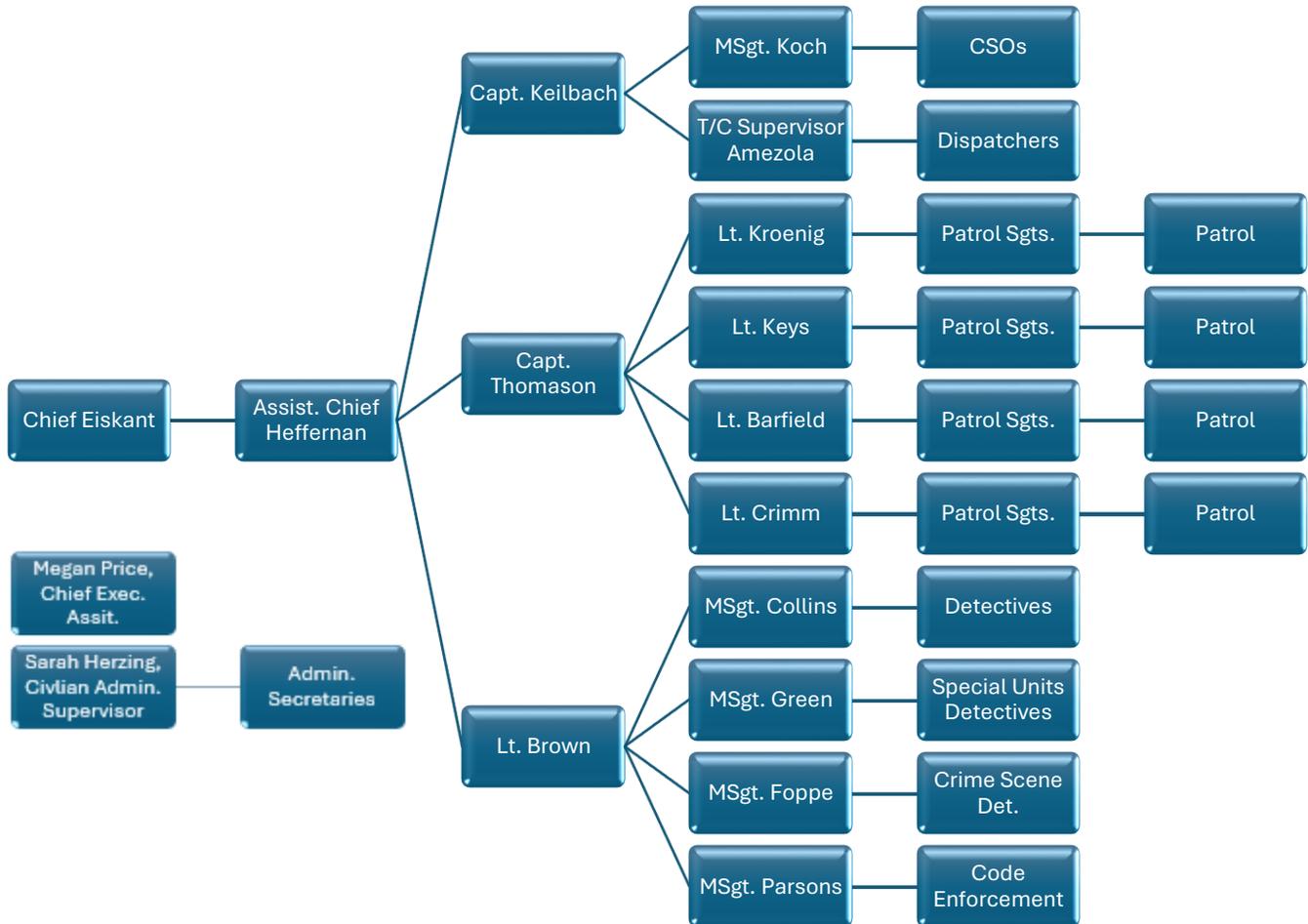
*Our mission, motto, and core pillars guide the department as we continually seek to improve how we serve, lead, and uphold the high standards our community expects and deserves.*

# OUR DEPARTMENT

## Organizational Framework

### *Leadership, Divisions, and Chain of Command*

The Belleville Police Department operates under a clearly defined Organizational Framework designed to ensure accountability, effective supervision, and efficient delivery of police services. The department is authorized for 75 sworn officers and staffed with 72 officers in 2025, providing the personnel necessary to support patrol operations, investigations, and administrative functions. The department is led by the Chief of Police and Assistant Chief of Police, who provide executive oversight and strategic direction for all operations. Under their leadership, the department is structured with two Captains, five Lieutenants, and thirteen Sergeants, who supervise and manage daily operations across three primary divisions: Administration, Patrol, and Investigations. This layered command structure ensures that officers at every level are supported, supervised, and aligned with departmental policies and professional standards.



# OUR WORKFORCE

## Patrol Operations

### *Frontline, Prevention, and Community Presence*

The Patrol Division, overseen by Capt. Robert Thomason, is the foundation of the Belleville Police Department and the primary point of contact between the community and law enforcement. Approximately 40 patrol officers and sergeants are responsible for responding to calls for service, enforcing criminal and traffic laws, conducting preliminary investigations, and maintaining a visible police presence throughout the city. Operating continuously, 24 hours a day, the Patrol Division works to protect life, preserve public order, and enhance the overall quality of life in Belleville. Guided by the department's core pillars, patrol officers are expected to conduct themselves with integrity, respect, and sound judgment in every interaction while working in partnership with the community they serve.

In 2025, the Patrol Division continued to emphasize proactive policing, problem-solving, and community engagement as key strategies for crime prevention and public safety. Officers conducted traffic enforcement, business checks, and investigative follow-up designed to deter criminal activity and address community concerns. Patrol personnel also serve as first responders to emergencies ranging from crimes in progress and traffic crashes to domestic disturbances and mental-health-related calls. Supported by ongoing training, frontline supervisors, and department leadership, officers are equipped to make the most out of every opportunity and every situation. Through their daily commitment to striving for excellence, the members of the Patrol Division help ensure that Belleville remains a safe, responsive, and professionally policed community.



# OUR WORKFORCE

## Investigations

### *Criminal, Specialized, and Regional Partnerships*

The Investigations Division, overseen by Lt. Shane Brown, plays a critical role in fulfilling the Belleville Police Department's mission to protect the community and preserve public peace through thorough, professional, and impartial criminal investigations. With over 20 detectives, they are responsible for following up on serious and complex cases initiated by patrol officers, including violent crimes, property crimes, financial offenses, and other felony-level investigations. Working closely with victims, witnesses, and prosecutors, detectives ensure every case is handled with integrity, accuracy, and respect for the rights of all involved. Their work directly supports crime reduction, victim advocacy, and the pursuit of justice within the City of Belleville.

In addition to traditional investigative functions, the Belleville Police Department maintains a diverse range of specialized investigative units and regional task force partnerships that significantly expand its operational reach. Belleville detectives and officers are assigned to the DEA Task Force, the St. Clair County Drug Tactical Unit, the Metro East Auto Theft Task Force, and the U.S. Marshals Fugitive Task Force, allowing the department to participate in high-level investigations targeting narcotics trafficking, organized crime, vehicle theft, and violent fugitives. Internally, the department operates multiple investigative and support units, including specialized Detective Units, the School Resource Officer (SRO) Unit, the Crime Scene Unit, and Code Enforcement, all of which contribute to both crime control and quality-of-life enforcement. Through these coordinated efforts, the Investigations Division demonstrates the department's commitment to collaboration, accountability, and striving for excellence in protecting the community and maintaining public safety.



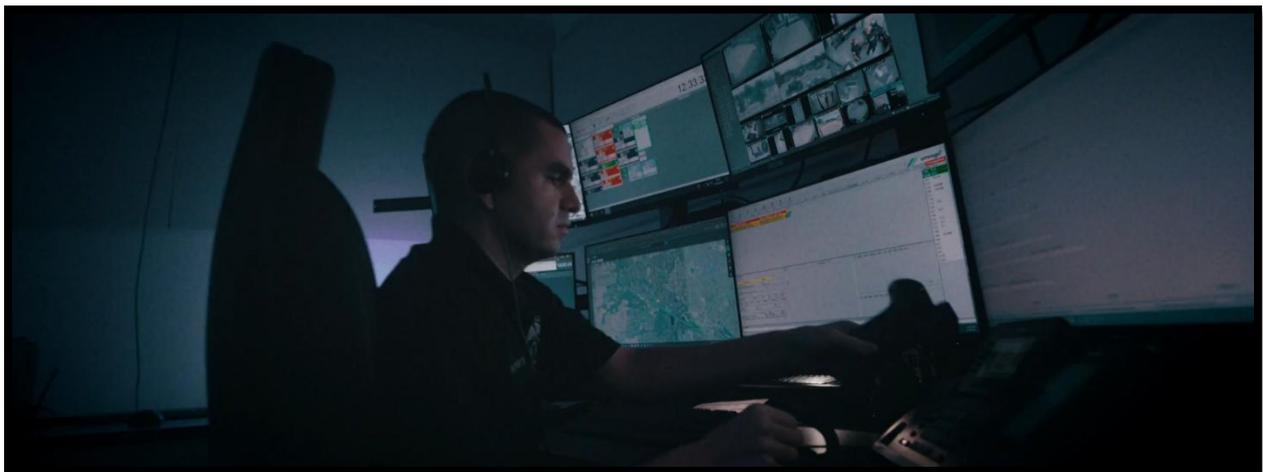
# OUR WORKFORCE

## Administrative Support Services

### *Communications, Records, Fleet, and Community Services*

Administrative Support Services, overseen by Capt. Todd Keilbach, plays a vital role in the Belleville Police Department's ability to deliver effective, professional, and responsive police services. While sworn officers serve on the front lines, over 25 civilian personnel provide the administrative, technical, and logistical foundation that allows the department to function efficiently and remain accountable to the public. These units include Records, Telecommunications, Fleet Services, and Community Service Officers (CSOs), each of which contributes directly to the department's mission to protect the community and enhance the quality of life in Belleville. The civilian staff ensures that information is processed accurately, calls are handled properly, and resources are available when officers and the public need them.

The Records Division is responsible for managing police reports, court documents, and public records requests, ensuring that information is timely, accurate, and accessible. Telecommunications serves as the first point of contact for emergency and non-emergency calls, coordinates the dispatch of police, fire, and medical services, and provides critical information to first responders in real time. Fleet Services supports the department's operational readiness by maintaining vehicles, equipment, and specialized tools that officers rely on every day. Community Service Officers assist with ordinance enforcement and quality-of-life issues, allowing sworn officers to focus on higher-priority calls and investigations. Together, these functions form the backbone of the department's operational support system, ensuring that Belleville Police can continue to strive for excellence in service, accountability, and public safety.



# OUR WORKFORCE

## Excellence in Service

*Striving for Excellence Every Day*

### Detective of the Year – Detective Aaron Hackleman



Detective Aaron Hackleman is recognized as the 2025 Detective of the Year for his exceptional investigative work and leadership while assigned to the SCC Drug Tactical Unit and the B-SCC Regional Special Response Team. His professionalism, initiative, and commitment to complex investigations reflect the highest standards of the Belleville Police Department.

### Civilian Staff Member of the Year – Telecommunicator Josh Potrawski



Telecommunicator Josh Potrawski is honored as the 2025 Civilian Staff Member of the Year for his outstanding professionalism, dedication, and composure during high-acuity incidents. His work ethic and reliability are critical to supporting officer safety and effective emergency response.

### Officer of the Year – Officer Frantz



Officer Frantz is recognized as the 2025 Officer of the Year for her proactive policing, sound judgment, and unwavering commitment to public safety. Her ambition, professionalism, and engagement with the community exemplify excellence in law enforcement service.

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### SILEC/SIPCA Awards Blue Light Award – Sarah Herzing



Sarah Herzing received the Blue Light Award for her exceptional leadership, dedication, and administrative excellence. Her professionalism and reliability ensure the department operates efficiently and with accountability.

### SILEC/SIPCA Awards Life Saving Award – Lt. Barfield & Officer Ramirez



Lt. Barfield and Officer Ramirez received the Life-Saving Award for their decisive actions during a medical emergency. Their calm response, critical care, and coordination with EMS directly contributed to saving an individual's life.

# OUR WORKFORCE

## Officer Wellness

*Supporting the People Who Serve*

The Belleville Police Department uses a comprehensive seven-point wellness approach to support the mental, physical, and spiritual well-being of its employees. This program is built on the belief that a healthy workforce is essential to effective public safety and organizational resilience. The department emphasizes awareness by encouraging open, honest conversations about wellness and reinforcing that seeking help is a sign of strength, not weakness. A solution-focused model ensures that employees have access to confidential, anonymous local wellness resources. At the same time, peer support is strengthened through a formal Peer Support Team and the “We Never Walk Alone” Wellness App, providing officers and staff with accessible support both on- and off-duty.

The wellness program also includes resiliency training focused on mindfulness, emotional intelligence, and recognizing the signs of stress and post-traumatic stress, along with encouragement of healthy lifestyle practices such as physical fitness and proper nutrition. The department maintains a state-of-the-art fitness facility, available to staff 24 hours a day, to support physical readiness and stress management. Spiritual wellness is supported through a police-clergy coalition, chaplain services, and community partnerships, while family involvement is emphasized by engaging officers’ families from orientation through their careers. In the event of a critical incident, the Division Commander or designee assesses the need to activate the Critical Incident Stress Management (CISM) Team to provide on-scene support, debriefings, and consultations. The department also maintains and provides a current list of local treatment resources to ensure continued support for both officers and telecommunicators following critical incidents.



# OUR WORK

## Training & Professional Development

*Investing in People and Developing the Future*

The Belleville Police Department is committed to continuous training as a cornerstone of professionalism, accountability, and effective public service. Training ensures that sworn and civilian personnel remain knowledgeable, skilled, and prepared to meet the evolving demands of modern policing. Throughout 2025, department members participated in a wide range of mandatory and specialized training programs to reinforce legal standards, department policies, officer safety, and best practices in public interactions.

### SILEC Training Partnership — 2025

- Nearly 300 department personnel trained through the Southwestern Illinois Law Enforcement Commission (SILEC)
- 3,100+ total training hours completed
  - Over 2,800 hours for sworn personnel and 300 hours for non-sworn staff
- Belleville facilities supported regional law enforcement training by hosting:
  - 1,700+ officers from partner agencies for 1,700+ hours of instruction
- The Belleville Police Department Community Room hosted an average of one training class per month
- Additional Belleville training locations included:
  - Belleville Police Department campus, Southwestern Illinois Justice and Workforce Campus, and additional city training locations

The department also invests in advanced, nationally recognized leadership training to develop future leaders. In 2025, Captain Todd Keilbach (left photo) graduated from the Northwestern University School of Police Staff and Command, and Lieutenant Shane Brown (right photo) completed the FBI National Academy, two of the most respected leadership programs in law enforcement. Through sustained investment in training and leadership development, the Belleville Police Department reinforces its core pillars while continuing to strive for excellence in service to the community.



**Professionalism \* Honor \* Unity \* Precision**



# OUR WORK

## Service Demands

### *The Volume and Type of Calls We Respond To*

Category	Service Calls	Percent of Calls	Category	Service Calls	Percent of Calls
TRAFFIC STOP	4639	11.9%	DAMAGE TO VEHICLE	160	0.4%
SUSPICIOUS ACTIVITY, NOISE, OR SUBJECT	2441	6.3%	CHECK RESIDENCE	149	0.4%
CHECK WELL BEING	1821	4.7%	OPEN DOOR/WINDOW	145	0.4%
ACCIDENTS	1789	4.6%	STOLEN VEHICLE	144	0.4%
911 HANGUP, MISDIAL, & OPEN LINE	1753	4.5%	CIVIL MATTER	125	0.3%
ALARM CALLS	1705	4.4%	SUBJECT W/ WEAPONS	119	0.3%
SUBJECT REMOVAL	1690	4.4%	FIGHT	112	0.3%
MOTORIST & CITIZEN ASSIST	1396	3.6%	WARRANT	111	0.3%
PRELIMINARY INVESTIGATIONS FOLLOW-UP	1369	3.5%	DISORDERLY CONDUCT	98	0.3%
DISTURBANCE	1106	2.8%	SHOTS FIRED	83	0.2%
EXTRA / DIRECTED PATROL	970	2.5%	SOLICITOR COMPLAINT	82	0.2%
ANIMAL COMPLAINT	861	2.2%	IDENTITY THEFT	71	0.2%
DOMESTIC DISTURBANCE	782	2.0%	FIREWORKS COMPLAINT	70	0.2%
SICK CALL	639	1.6%	PANHANDLER	70	0.2%
JUVENILE RELATED	559	1.4%	SUBJECT DOWN	69	0.2%
RECKLESS DRIVER	543	1.4%	SCHOOL CHECK	62	0.2%
THEFT	494	1.3%	SEXUAL ASSAULT	56	0.1%
THREATS	490	1.3%	DIRT BIKE COMPLAINT	50	0.1%
NOISE DISTURBANCE	473	1.2%	INDECENT EXPOSURE	47	0.1%
ASSIST EMS, OFFICER, & OTHER AGENCY	469	1.2%	DUI	46	0.1%
PEDESTRIAN CHECK	448	1.2%	ROAD RAGE	45	0.1%
SEX OFFENDER REGISTRATION & CHECKS	433	1.1%	OVERDOSE	37	0.1%
ILLEGAL PARKING	423	1.1%	ILLEGAL DUMPING	36	0.1%
BUSINESS CHECK	403	1.0%	CHILD ABUSE	33	0.1%
ABANDON VEHICLE	399	1.0%	DRUG ACTIVITY	33	0.1%
RETAIL THEFT	393	1.0%	PHONE HARASSMENT	25	0.1%
KEEP THE PEACE	382	1.0%	HOME INVASION	22	0.1%
DEBRIS OR PEDESTRIAN ON ROADWAY	364	0.9%	SEXUAL ABUSE	20	0.1%
MENTAL SUBJECT	351	0.9%	ILLEGAL BURN	19	0.0%
SUICIDAL SUBJECT	350	0.9%	SUBJECT SHOT	18	0.0%
FOOT PATROL	309	0.8%	ELDERLY ABUSE	17	0.0%
DAMAGE TO PROPERTY	302	0.8%	DECEASED PERSON	16	0.0%
FOUND OR LOST ARTICLE	295	0.8%	SCAVENGING	14	0.0%
TRESPASS	289	0.7%	ASSAULT / AGGRAVATED ASSAULT	14	0.0%
BATTERY / AGGRAVATED BATTERY	288	0.7%	SUBJECT STABBED	13	0.0%
HARASSMENT	279	0.7%	COUNTERFEIT CURRENCY	9	0.0%
BURGLARY	262	0.7%	SUICIDE / ATTEMPTED SUICIDE	8	0.0%
HOUSING VIOLATION	261	0.7%	HANDICAPPED PARKING	7	0.0%
ATTEMPT TO LOCATE	254	0.7%	ROBBERY	5	0.0%
RUNAWAY JUVENILE	240	0.6%	ARMED ROBBERY	4	0.0%
ORDER OF PROTECTION	221	0.6%	STALKING/NO-CONTACT	4	0.0%
CALL FOR INFORMATION	215	0.6%	FORGERY	2	0.0%
VEHICLE LOCKOUT	200	0.5%	HOMICIDE	2	0.0%
FRAUD-DECEPTIVE PRACTICES	185	0.5%	CAR JACKING	1	0.0%
MISSING PERSON	179	0.5%	KIDNAPPING	1	0.0%
NEIGHBOR DISPUTE	174	0.4%	MISCELLANEOUS	2018	5.2%
CHILD CUSTODY PROBLEMS	165	0.4%	<b>TOTAL</b>	<b>38345</b>	

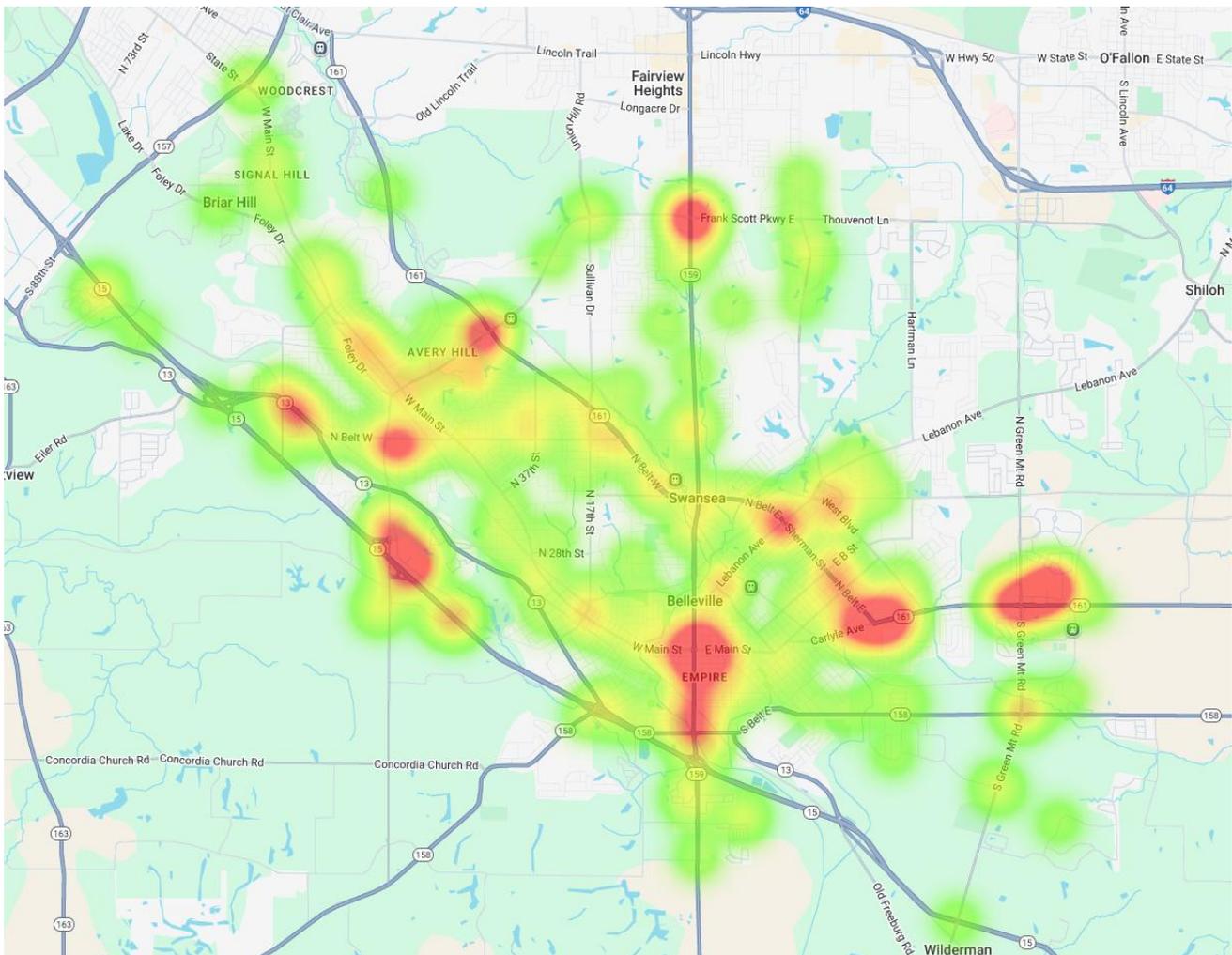
# OUR WORK

## Traffic Safety & Enforcement *Stops, Citations, and Collision Data*

### Traffic Stop Data

Category	Issued	Monthly Average
Traffic Stops	4639	386.6
Citations	2977	248.1
Warnings	5339	444.9
DUI Arrests	83	6.9

### Traffic Accident Map



# OUR WORK

## Response to Resistance

### *Use of Force Policy, Training, and Oversight*

The Belleville Police Department permits officers to use force only when it is reasonably necessary to perform a lawful duty or to protect themselves or others from harm. Officers are trained to use the least amount of force necessary based on the circumstances and, whenever possible, to employ de-escalation techniques such as communication, time, and distance to gain compliance. The department's policy emphasizes respect for human life, sound judgment, and strict adherence to training and law. In 2025, officers responded to 38,345 calls for service, and the overwhelming majority of those encounters were resolved without the use of force; only 187 incidents, or approximately 0.5% of all calls, involved any level of force. When force is used, medical assistance is provided whenever an individual shows signs of injury or distress.

All responses to resistance (uses of force) are thoroughly documented and reviewed to ensure compliance with department policy and applicable law. Supervisors evaluate each incident, and more serious events are reviewed by a Use of Force Review Board that includes command staff and training personnel. The Chief of Police makes the final determination and directs any necessary training, policy updates, or corrective action. This structured review process promotes accountability, transparency, and continuous improvement, while supporting officers who act lawfully and in good faith to protect the community and themselves.

Offense Type	Number of Incidents
Mental Health	66
Agg Assault / Agg Battery / Battery	24
Domestic	22
Resisting Arrest	18
Firearm / Weapons	10
Drug	8
Warrants	7
DUI	6
Theft	5
Damage to Property	5
Trespassing	5
Sex Crimes	4
Agg Fleeing / Fleeing	3
Miscellaneous	4
<b>Total</b>	<b>187</b>

# OUR WORK

## Crime Trends & Analysis

### 2024–2025 NIBRS Reported Crime Data

The Belleville Police Department reports crime data through the National Incident-Based Reporting System (NIBRS), which provides standardized, detailed reporting of criminal activity. In 2025, the department recorded 2,049 Group A offenses, an 18.5% decrease from 2024. Property crime experienced the most significant decline (↓25.9%), while violent crime remained relatively stable, with reductions in murder and robbery. These data trends help the department identify patterns, allocate resources, and support evidence-based policing strategies to enhance public safety.

#### CRIME SNAPSHOT — 2025

**Total Crime:** ↓ 18.5%

**Violent Crime:** Stable overall

**Robbery:** ↓ 66.7%

**Burglary:** ↓ 61.8%

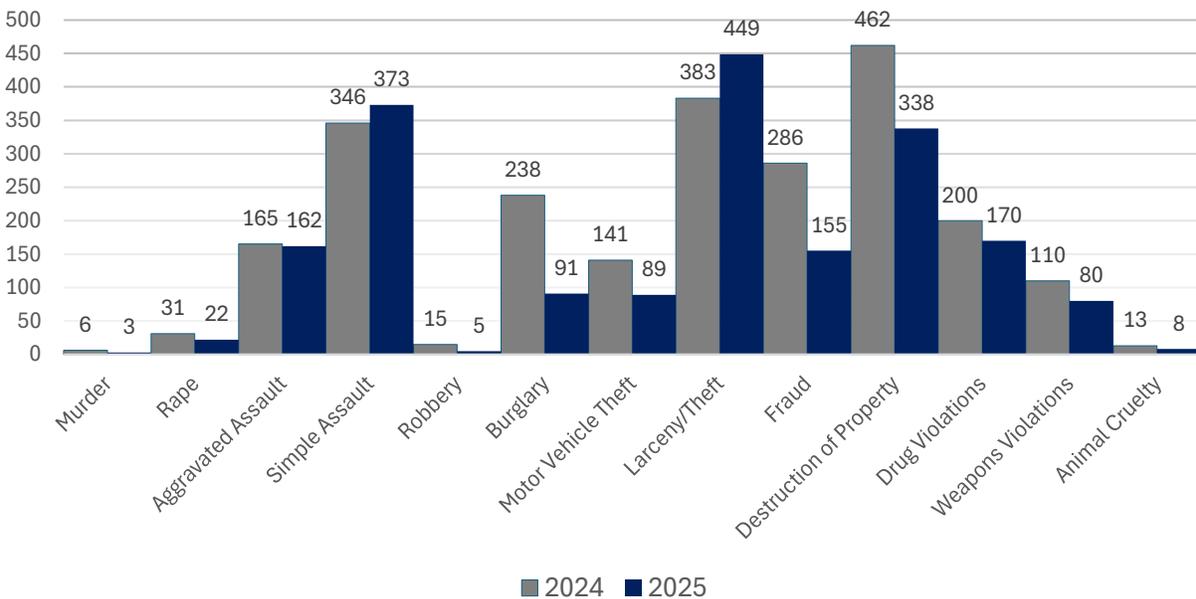
**Property Crime:** ↓ 25.9%

**Murder:** ↓ 50%

**Motor Vehicle Theft:** ↓ 36.9%

**Clearance Rate:** 37.6%

### MAJOR CRIME COMPARISON



## NIBRS Crime Data

Offense	Reported in 2025	Reported in 2024	Percent Change	Offenses Cleared	Percent Cleared	Percent Of Category	Rate Per 100,000 <sup>2</sup>
Murder	3	6	-50.00%	2	66.67%	0.48%	7.33
Negligent Manslaughter	0	0	NA	0	0.00%	0.00%	0.00
Justifiable Homicide	1	0	NA	0	0.00%	0.16%	2.44
Non-consensual Sex Offenses:							
Rape	22	31	-29.03%	0	0.00%	3.55%	53.75
Sodomy	0	0	NA	0	0.00%	0.00%	0.00
Sexual Assault with Object	0	0	NA	0	0.00%	0.00%	0.00
Fondling	9	11	-18.18%	0	0.00%	1.45%	21.99
Aggravated Assault	162	165	-1.82%	84	51.85%	26.17%	395.80
Simple Assault	373	346	7.80%	174	46.65%	60.26%	911.31
Intimidation	45	56	-19.64%	26	57.78%	7.27%	109.94
Kidnapping/Abduction	2	0	NA	2	100.00%	0.32%	4.89
Consensual Sex Offenses:							
Incest	0	0	NA	0	0.00%	0.00%	0.00
Statutory Rape	1	2	-50.00%	0	0.00%	0.16%	2.44
Human Trafficking, Commercial Sex Acts	1	0	NA	0	0.00%	0.16%	2.44
Human Trafficking, Involuntary Servitude	0	0	NA	0	0.00%	0.00%	0.00
<b>Crimes Against Persons Total</b>	<b>619</b>	<b>617</b>	<b>0.32%</b>	<b>288</b>	<b>46.53%</b>	<b>30.21%</b>	<b>1512.34</b>
Robbery	5	15	-66.67%	1	20.00%	0.44%	12.22
Burglary/Breaking & Entering	91	238	-61.76%	22	24.18%	7.93%	222.33
Larceny/Theft Offenses	449	383	17.23%	154	34.30%	39.15%	1096.99
Motor Vehicle Theft	89	141	-36.88%	2	2.25%	7.76%	217.44
Arson	7	9	-22.22%	1	14.29%	0.61%	17.10
Destruction Of Property	338	462	-26.84%	40	11.83%	29.47%	825.80
Counterfeiting/Forgery	2	9	-77.78%	0	0.00%	0.17%	4.89
Fraud Offense	155	286	-45.80%	20	12.90%	13.51%	378.70
Embezzlement	9	3	200.00%	6	66.67%	0.78%	21.99
Extortion/Blackmail	2	1	100.00%	0	0.00%	0.17%	4.89
Bribery	0	0	NA	0	0.00%	0.00%	0.00
Stolen Property Offenses	0	0	NA	0	0.00%	0.00%	0.00
<b>Crimes Against Property Total</b>	<b>1,147</b>	<b>1,547</b>	<b>-25.86%</b>	<b>246</b>	<b>21.45%</b>	<b>55.98%</b>	<b>2802.35</b>
Drug/Narcotic Violations	170	200	-15.00%	144	84.71%	60.07%	415.34
Drug Equipment Violations	17	25	-32.00%	17	100.00%	6.01%	41.53
Gambling Offenses	0	0	NA	0	0.00%	0.00%	0.00
Pornography/Obscene Material	8	3	166.67%	1	12.50%	2.83%	19.55
Prostitution	0	0	NA	0	0.00%	0.00%	0.00
Weapons Law Violation	80	110	-27.27%	69	86.25%	28.27%	195.46
Animal Cruelty	8	13	-38.46%	5	62.50%	2.83%	19.55
<b>Crimes Against Society Total</b>	<b>283</b>	<b>351</b>	<b>-19.37%</b>	<b>236</b>	<b>83.39%</b>	<b>13.81%</b>	<b>691.42</b>
<b>Total Group "A" Offenses</b>	<b>2,049</b>	<b>2,515</b>	<b>-18.53%</b>	<b>770</b>	<b>37.58%</b>	<b>100%</b>	<b>5006.11</b>

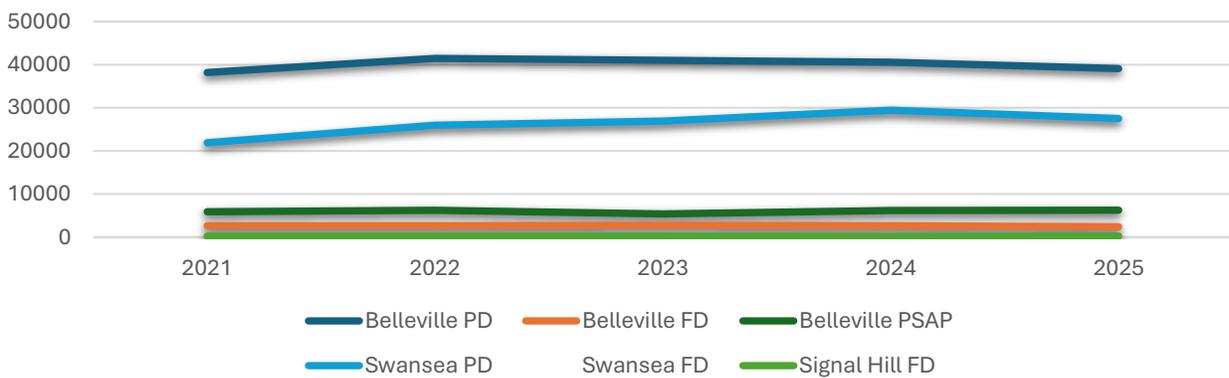
# OUR WORK

## Emergency Communications & Call Volume

### *Police, Fire, and EMS Call Activity*

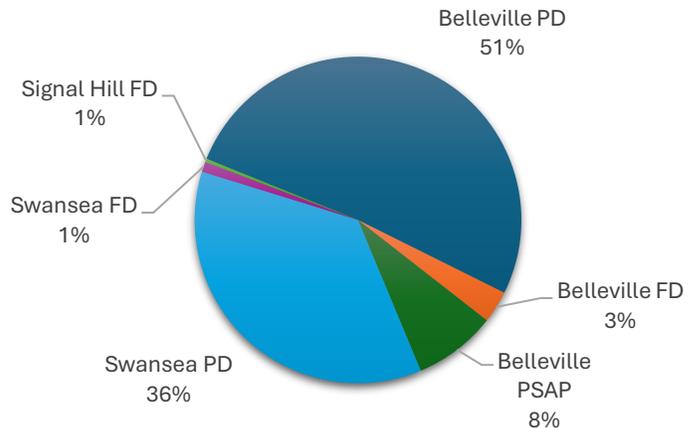
The Belleville Police Department’s Telecommunications Center serves as the primary point of contact for emergency and non-emergency service requests, providing 24-hour dispatch services for multiple public safety agencies. In addition to dispatching for the Belleville Police Department and Belleville Fire Department, the center also supports the Belleville PSAP, the Swansea Police Department, the Swansea Fire Department, and the Signal Hill Fire Department. This regional dispatch responsibility reflects the center’s critical role in coordinating emergency response, managing high call volumes, and ensuring efficient service delivery across multiple jurisdictions.

### 5 Year Call Volume Trend



	2021	2022	2023	2024	2025
<b>Belleville PD</b>	38183	41452	41014	40537	39080
<b>Belleville FD</b>	2684	2632	2762	2679	2428
<b>Belleville PSAP</b>	5888	6252	5401	6195	6237
<b>Swansea PD</b>	21911	25947	26908	29450	27500
<b>Swansea FD</b>	638	682	740	755	769
<b>Signal Hill FD</b>	193	221	214	182	240
<b>Totals</b>	71518	79208	79062	81822	78279

### Agency Workload 2025



# OUR COMMUNITY

## Festivals & Special Events

### *Public Safety Support and Coordination*

The Belleville Police Department provides comprehensive safety planning and operational support for numerous festivals and special events throughout the year. In 2025, officers supported a wide range of community gatherings requiring traffic control, crowd management, emergency preparedness, and coordination with city departments, event organizers, and regional partners. These events vary in size and complexity, from large-scale festivals that attract thousands of visitors to smaller community programs.

Major events supported by the department included Art on the Square, Oktoberfest, the Chili Cook-Off, Christkindlmarkt, Pridefest, parades, races, seasonal festivals, community walks, and neighborhood events throughout the year. To enhance public safety and improve event operations, the department introduced high-visibility uniforms for event deployments, expanded the use of street barricades, and modified event times. These improvements contributed to a successful event season with minimal incidents requiring police response. Through proactive planning and professional deployment, the department helps ensure community events remain safe, organized, and accessible while strengthening relationships with residents and visitors.

#### **Major Events Snapshot**

##### **Large-Scale Festivals**

- Art on the Square
- Oktoberfest
- Chili Cook-Off
- Pridefest

##### **Parades & Public Celebrations**

- St. Patrick's Day Parade
- Shriner's Parade
- Memorial Day Parade
- Labor Day Parade
- Santa Parade
- Veteran's Day Ceremony
- 911 Ceremony

##### **Races, Walks & Athletic Events**

- Belleville Main Street Marathon
- Lucky Leprechaun 5K
- Law Day Run
- Chili Chase 5K
- Thanksgiving Day Run
- Memorial Day 5K

##### **Community & Neighborhood Events**

- Concert Series
- Neighborhood Festivals
- Parish Picnics
- Seasonal & Holiday Celebrations

**Professionalism \* Honor \* Unity \* Precision**

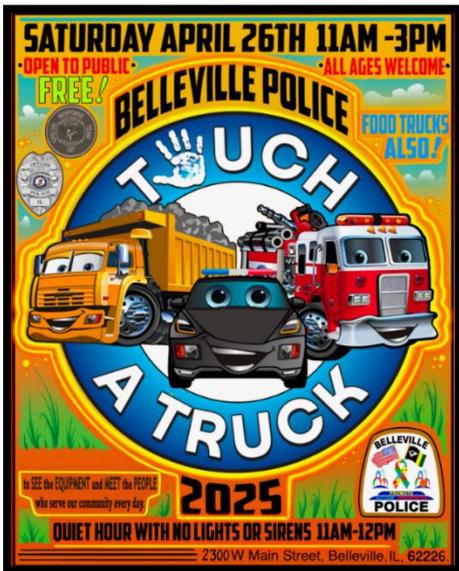
# OUR COMMUNITY

## Community Engagement & Outreach

### *Community Partnerships in Action*

The Belleville Police Department participates in numerous community outreach programs each year, reflecting our commitment to service, partnership, and promoting positive interaction with the community. The following highlights represent key efforts that support our mission and core values.

#### Touch-A-Truck



The Belleville Police Department hosted its 2nd Annual Touch-A-Truck event in partnership with Cities in Harmony, providing families the opportunity to meet first responders, explore emergency vehicles, and learn about public safety. The event included a sensory-friendly quiet hour to promote Autism Awareness. Touch-A-Truck strengthens community relationships through positive interaction and public safety education.

#### Guns and Hoses



The department participated in the annual Guns and Hoses charity event benefiting The BackStoppers, which supports families of fallen or injured first responders. Officer Angelina Frantz represented the department in the boxing competition and became the first Belleville officer to win her match. The event highlights the department's dedication to service, sacrifice, and support for first responder families.

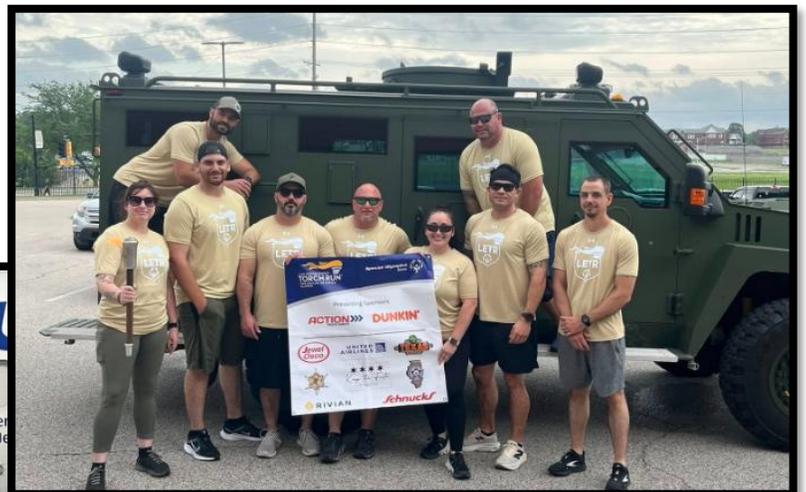
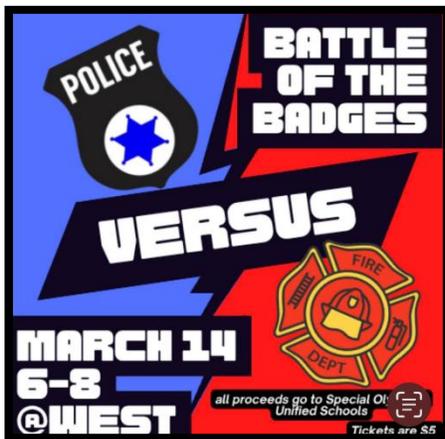
## Shop with a Cop

Through the annual Shop with a Cop program, Belleville officers partnered with local youth and families during the holiday season to provide assistance and support. The program fosters positive relationships between officers and residents while reinforcing the department's commitment to service, compassion, and community engagement.



## Special Olympics Support

The Belleville Police Department supported Special Olympics through initiatives such as the Law Enforcement Torch Run, Southern Plane Pull, and the Battle of the Badges fundraiser. Officers participated in regional events, raised funds, and promoted awareness for programs that support individuals with disabilities. These efforts reflect the department's commitment to service, inclusion, and community partnership.



# OUR LEGACY

## Service, Growth & Continuity

*Past, Present, and Future of the Department*



**Capt. Chris Mattingly**

Retired: 21  
Years of  
Dedicated  
Service



**Ofc. Kristen Hoepfinger**

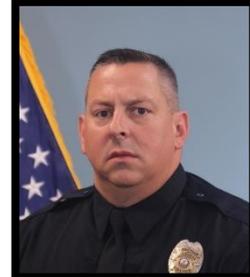
Retired: 20  
Years of  
Dedicated  
Service



Robert Thomason  
Promoted to Captain



Tim Crimm Promoted to  
Lieutenant



Phil Koch Promoted to  
Master Sergeant



Angelque Shields  
Promoted to Sergeant



Tyler Schwarz  
Promoted to Sergeant



Ron Funk Promoted  
to Sergeant

### New Hires

Jordan Atkins-Fray,  
Dispatch

Haley Poole, Officer

Vincent Hernandez, Officer

Reece Wilkerson, Officer

Kaysia Dean, Officer

Anna Comstock, Dispatch

Ryan Stone, Officer

Tessa Heskett, Officer

# OUR DEPARTMENT

## Serving Belleville

### *Contacting Your Police Department*

The Belleville Police Department is committed to providing accessible public safety services and maintaining open communication with the community. For emergencies, dial 911. For non-emergency assistance or general inquiries, please use the contact information below.

**Emergency:** 911

**Non-Emergency Dispatch:** 618 234-1212 (*General police response and assistance*)

#### **Belleville Police Department**

720 West Main Street  
Belleville, Illinois 62220

**Website:** <https://belleville.net/355/Police>

#### **Records Division**

Email: [records@bellevillepolice.org](mailto:records@bellevillepolice.org) (*Police reports, FOIA requests, and records inquiries*)

#### **Follow Us / Public Information**

**Facebook:** <https://www.facebook.com/BellevilleILPolice>



**Professionalism \* Honor \* Unity \* Precision**