

Electric Aggregation Program Frequently Asked Questions

Overview of Municipal Aggregation

What is Municipal Aggregation?

Illinois law allows municipalities and counties to negotiate the purchase price of electricity on behalf of residential and small business utility customers living within their borders. While these governmental entities choosing community aggregation would be responsible for negotiating the price of power from a supplier other than the traditional utility, your utility would still be responsible for delivering that power to your home, and billing you for it.

How can I get more information about the municipality or county's aggregation program?

Contact your municipality or county for information related to the referendum and the aggregation program. Additional resources can be found at:
<http://www.dynegy.com/homefield/municipal-aggregation/communities-we-serve>.

Eligibility and Enrollment

Who is eligible to participate?

Residential or small business customers located in the participating governmental entity boundaries may participate. Customers enrolled in real time pricing, Power Smart Pricing, or served by an alternative retail supplier may not be eligible.

How do I enroll?

It's simple. It's automatic. Unless you "opt-out" of the program, your eligible Ameren Illinois customer account will be enrolled in the program. You will receive a "switch" letter from your utility, Ameren Illinois, confirming your enrollment.

Do I have to participate in the municipal or county aggregation plan?

All eligible Ameren Illinois utility customers within the municipal or county boundaries will receive an opt-out notification letter via U.S. mail. You may "opt-out" by returning the Opt-Out card by the deadline date identified in your notification. If you choose to opt-out, your account remains with Ameren Illinois at the current utility rate.

What if I decide to opt-out after the opt-out deadlines have passed?

You may opt out at any time by calling our toll free number or sending us an email.

Rate and Term Information

What are the Rates and Terms for my Municipality or County?

A listing of communities served by Homefield Energy can be found at www.dynegy.com/homefield.com. Select your municipality or county to find the applicable rates, contract length, and the terms and conditions for your particular governmental entity. Customers who are enrolled in the program should see the changes on their monthly electric bill 45 to 60 days after enrollment.

Why does the price lower in June 2019?

Homefield Energy is committed to offering the lowest possible price to participants in municipal aggregation programs. Cost factors in the power market will change in June 2019 and is reflected in the price participants pay.

What if Ameren Illinois rates decrease?

If at any time during the term of this Agreement Ameren Illinois rates fall lower than the Homefield Energy price, you will have the option to return to the utility without penalty.

What happens at the end of the Agreement term?

At the end of the Agreement term, as defined in the Terms and Conditions you have the option of staying with a new Municipal Aggregation program, returning to the utility, or signing with a new supplier independent of the Municipal Aggregation program.

Billing and Service Information

Who will bill me for electricity? Will I get two bills?

You will continue to receive one monthly bill from Ameren Illinois. The bill will include the charges for electricity supplied by us, as well as the delivery service charges from Ameren Illinois.

Can I still have my payment automatically deducted from my checking account?

Yes, how you pay your bill will not change.

Can I stay on budget billing?

Yes, your budget billing will not be affected by your participation in this program.

Who is responsible for the delivery of power to my home or business?

Ameren Illinois will continue to deliver your electricity and will be responsible for maintaining the system that delivers power into your home. As your energy delivery company, they will continue to respond around-the-clock to outages, service calls and emergencies regardless of your electric supplier.

Who do I call to report a power outage or problems with my electric service?

You will continue to call Ameren Illinois for power outages, problems with your service or questions regarding your monthly bill.

Ameren Illinois Residential Customers: 800.755.5000
Ameren Illinois Business Customers: 800.232.2477

Who do I call if I have questions regarding the Municipal or County Opt-Out Electricity Aggregation Program?

Questions should be referred to a member of our Homefield Energy Customer Care team.

Homefield Energy Customer Care: 866.694.1262
HomefieldCustCare@Dynegy.com

A complete list of Frequently Asked Questions can be found at
<http://www.dynegy.com/homefield/municipal-aggregation/municipal-aggregation-faq>
or by calling Homefield Energy at 866.694.1262